



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.baltimorecityschools.org or by calling 443-984-2000. Please note that **prescription drug coverage*** is administered by Express Scripts.

Important Questions	Answers	Why this Matters
What is the overall deductible ?	\$0	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out-of-pocket limit** on my expenses?	In-network: \$1,000 Individual/Individual & Child(ren)&Adult; \$2,000 Family	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit ?	Premiums, balance-billed charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers ?	Yes. Please visit www.carefirst.com or call 1-855-258-6518 for a list of in-network providers .	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist ?	No	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about excluded services .

**Prescription drug benefits are administered by Express Scripts. See page 3.*

***Out-of-pocket limit does not apply to prescription drug expenses.*

Questions: Call 443-984-2000 or visit www.baltimorecityschools.org. If you aren't clear about any of the bolded terms used in this form, see the Glossary at <http://www.carefirst.com/sbcg>.



- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **co-payments**, and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$10 copay	30% coinsurance	_____none_____
	Specialist visit	\$20 copay	30% coinsurance	_____none_____
	Other practitioner office visit	10% coinsurance for chiropractic services	30% coinsurance for chiropractic services	Participating providers limited to 20 visits per condition per Benefit Period for chiropractic services.
	Preventive care/screening/immunization	No copay or coinsurance	30% coinsurance	
If you have a test	Diagnostic test (x-ray, blood work)	10%	30% coinsurance	_____none_____
	Imaging (CT/PET scans, MRIs)	10%	30% coinsurance	_____none_____

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
<p>If you need drugs to treat your illness or condition</p> <p><u>Prescription drug coverage</u> is not provided by CareFirst. The benefits shown here are administered by Express Scripts, Inc. More information about <u>prescription drug coverage</u> is available at www.express-scripts.com.</p>	Generic drugs	\$10 copay (retail); \$10 copay (mail order)	100% of the drug cost	If the patient or the doctor requests a brand name medication when a generic equivalent is available, you will be responsible for your brand copay plus the difference in cost between the brand name medication and its generic equivalent
	Preferred brand drugs	\$15 copay (retail); \$15 copay (mail order)	100% of the drug cost	If the patient or the doctor requests a brand name medication when a generic equivalent is available, you will be responsible for your brand copay plus the difference in cost between the brand name medication and its generic equivalent
	Non-preferred brand drugs	\$30 copay (retail); \$30 copay (mail order)	100% of the drug cost	If the patient or the doctor requests a brand name medication when a generic equivalent is available, you will be responsible for your brand copay plus the difference in cost between the brand name medication and its generic equivalent

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
	Specialty drugs	Specialty copay is subject to the plan terms and conditions	100% of the drug cost	If the patient or the doctor requests a brand name medication when a generic equivalent is available, you will be responsible for your brand copay plus the difference in cost between the brand name medication and its generic equivalent
If you have outpatient surgery	Facility fees (e.g., ambulatory surgery center)	10%	30% coinsurance	—————none—————
	Physician/surgeon fees	10%	30% coinsurance	—————none—————
If you need immediate medical attention	Emergency room services	\$100 copay	\$100 copay	Copay waived if admitted.
	Emergency medical transportation	No copay or coinsurance	30% coinsurance	—————none—————
	Urgent care	\$10 copay	\$10 copay	Copay waived if admitted for Non-participating providers.
If you have a hospital stay	Facility fees (e.g., hospital room)	10%	30% coinsurance	Preauthorization is required. 50% non-compliance penalty for non-participating providers.
	Physician/surgeon fees	10%	30% coinsurance	—————none—————

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
If you have mental health, behavioral health, or substance abuse needs	Mental/behavioral health outpatient services	Outpatient Facility and Practitioner: 10% Office: \$10 copay	30% coinsurance	_____none_____
	Mental/behavioral health inpatient services	10%	30% coinsurance	Pre-auth required
	Substance use disorder outpatient services	Outpatient Facility and Practitioner: 10% Office: \$10 copay	30% coinsurance	_____none_____
	Substance use disorder inpatient services	10%	30% coinsurance	Pre-auth required
If you are pregnant	Prenatal and postnatal care	No member liability	30% coinsurance	Routine Preventive prenatal care is provided at no member liability
	Delivery and all inpatient services	No copay or coinsurance	30% coinsurance	Preauthorization is required, 50% non-compliance penalty for non-participating providers.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Participating Provider	Non-Participating Provider	
If you need help recovering or have other special health needs	Home health care	10%	30% coinsurance	Limited to 90 days per Benefit Period for out-of-network care. Preauthorization is required.
	Rehabilitation services	\$20 copay	30% coinsurance	Therapies: 60 visits per condition per Benefit Period for Physical Therapy, Speech Therapy, and Occupational Therapy.
	Habilitation services	\$20 copay	30% coinsurance	Limited to members under age 19. Preauthorization is required.
	Skilled nursing care	10%	30% coinsurance	Preauthorization is required, 50% non-compliance penalty for non-participating providers.
	Durable medical equipment	10%	30% coinsurance	—————none—————
	Hospice service	10%	30% coinsurance	Limited to 180 days per lifetime. Outpatient pre-auth required
If your child needs dental or eye care	Eye exam	\$10 copay	Plan pays \$33, Member pays balance	Limited to members up to age 19; 1 visit per benefit period.
	Glasses	Not covered	Not covered	Discount program available to all members.
	Dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture (if prescribed for rehabilitation purposes)
- Cosmetic surgery
- Dental care (Adult)
- Hearing aids (Adult)
- Long-term care
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic care
- Infertility treatment
- Most coverage provided outside the United States. See www.baltimorecityschools.org
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Termination of pregnancy, except in limited circumstance

Your Rights to Continue Coverage:

** Individual health insurance–

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 443-984-2000. You may also contact your state insurance department at

- Maryland -1-800-492-6116 or <http://www.mdinsurance.state.md.us>
- DC – 1-877-685-6391 or www.disb.dc.gov
- Virginia – 1-877-310-6560 or www.scc.virginia.gov/boi

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: www.carefirst.com or 443-984-2000. You may also contact your state consumer Assistance Program

- Maryland -1-800-492-6116 or <http://www.mdinsurance.state.md.us>
- DC – 1-877-685-6391 or www.disb.dc.gov
- Virginia – 1-877-310-6560 or www.scc.virginia.gov/boi

For group health coverage subject to ERISA you may also contact the Department of Labor’s Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

** Group health coverage–

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

OR

For more information on your rights to continue coverage, contact the plan at 443-984-2000. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-258-6518

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-258-6518

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-258-6518

Navajo (Dine): Dinek’ehgo shika at’ohwol ninisingo, kwijigo holne’ 1-855-258-6518

To see examples of how this plan might cover costs for a sample medical situation, see the next page.—————

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Note: These coverage example calculations are based on Individual Coverage Tier numbers for this plan.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,520
- Patient pays \$20

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$0
Co-pays	\$20
Co-insurance	\$0
Limits or exclusions	\$0
Total	\$20

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,870
- Patient pays \$530

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$0
Copays	\$450
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$530

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They

are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs), or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 443-984-2000 or visit www.baltimorecityschools.org. If you aren't clear about any of the bolded terms used in this form, see the Glossary at www.carefirst.com/sbcg. CareFirst's role is limited to the provision of administrative services only and CareFirst assumes no financial responsibility for claims arising from these described benefits.